

GENERAL TERMS OF USE OF THE WEB PRESENTATION

ATTENTION: WE KINDLY ASK YOU TO READ THE FOLLOWING TERMS CAREFULLY BEFORE USING THIS WEB PRESENTATION. BY USING THIS PRESENTATION YOU ACCEPT THE GENERAL TERMS OF USE. IF YOU DO NOT ACCEPT THESE TERMS, DO NOT USE THIS PRESENTATION PLEASE.

Dear visitors,

Welcome to the official Internet presentation of Čaba Balint PR Production of Perfumes and Designer Shop Perfumes Balint Kanjiža (hereinafter referred to as "Perfumes Balint"). By using the web presentation you agree to the rules prescribed by the General Terms of Use of the Website (hereinafter referred to as Terms).

1. General terms of use

- 1.1 Restrictions on the use of the webpage
- 1.2 Correctness and accuracy of the provided data

2. Ordering

- 2.1 Ways of payment
- 2.2 Prices

3. Privacy Policy

- 3.1 Protecting confidential transaction data
- 3.2 Processing of personal data

4. Product delivery

- 4.1 Delivery time
- 4.2 Delivery

5. Complaint

- 5.1 Refund of the charged products to the User
- 5.2 Exchange and returning

6. Disclaimer

Data about the firm:

Čaba Balint PR Production of Perfumes and Designer Shop Perfumes Balint Kanjiža
Activity code: 2042
Activities: Manufacturing perfumes and toilet preparations
Address Serbia, Kanjiža, Sibirjanin Janka Street 26.,
Identification number: 63039012
Tax ID: 107855638

Phone number:
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1. General terms of use

1.1 Restrictions on the use of the webpage:

The content posted on this site is the property of "Perfumes Balint".

Printing, copying, displaying, editing, distributing, reproducing, or publishing of any parts or the whole of the content of the site is not allowed in any way without the written consent of "Perfumes Balint", except for viewing or printing parts of the site for personal, non-commercial needs of the User.

"Perfumes Balint" is not responsible or takes any type of responsibility for any kind of harmful consequences caused by the shorter or longer interruption of the web service, improper functioning or problems of functioning of the Internet, breakdowns or any kinds of problems with the computer equipment, problems in the functioning of telecommunication equipment or some other type of devices and equipment which are beyond the control and influence of "Perfumes Balint".

1.2 Correctness and accuracy of the provided data:

In the contracting procedure of online product purchase, via Internet, the customer is required to provide true, complete and accurate information. If the customer provides incomplete, unreal or inaccurate information during the course of online product purchase "Perfumes Balint" will not take any responsibility.

2. Ordering

2.1 Ways of payment:

You can pay by debit or credit card (Visa, MasterCard, Maestro...) on the website parfumsbalint.com. After making the order you will receive a preliminary invoice with the total price of the product. The order is irrevocable.

The complete billing process is done on the webpage of Banca Intesa ad Beograd. Information about the bank card is not available at any time for us or to our system.

After a successful transaction you will be returned to our site and will be informed that the payment has been successfully completed. In case the payment was not successful, you will be returned to our site and will be informed that the payment has not been successful and will be able to repeat it. All payments are made in RSD.

2.2 Prices

Delivery costs will be indicated separately and added to the total price of the ordered products. Delivery costs will be calculated based on the way of delivery, dimensions, the weight of the parcel, and delivery address.

Delivery costs vary depending on the weight of the parcel and the distance to the point where the goods are delivered according to the valid price list of the Public company "Post of Serbia", which you can check [here](#).

In case the customer pays goods with a foreign card, in a foreign currency, the customer is obliged to study and agree with the regulations and requirements of commercial banks and "make a conversion statement", with the following text:

Conversion statement: All payments will be made in the local currency of the Republic of Serbia – RSD. For the informative display of prices in other currencies the middle exchange rate of the National Bank of Serbia will be used. The sum your bank card will be charged will be expressed in your local currency by converting it due to the course used by the, so-called, card organizations, and which is known neither to us nor to the commercial bank of Serbia at the time of the transaction.

As a result of this conversion there is a possibility of a certain - slight difference from the original price listed on the official website.

3. Privacy Policy

3.1 Protecting confidential transaction data

When entering payment card information, confidential information is transmitted via a public network in a protected (encrypted) form using the SSL protocol and PKI system, as currently the most modern cryptographic technology.

"Perfumes Balint" obliges to protect the privacy of all its clients using modern technological procedures that enable a reliable and secure way of using the Internet.

The security of the data during purchase is guaranteed by the payment card processor Banka Intesa ad Beograd, thus the complete process of payment takes place on the sites of the bank. No payment card information is available to our system at any moment.

3.2 Processing of personal data

In the name of "Perfumes Balint" we commit ourselves to protect the privacy of all our customers. We collect only the necessary, basic information about the customers/ users and information necessary for managing and informing the users in accordance with good business practices and in order to provide quality service. We give customers the choice to decide whether they want to be deleted from the mailing list used for marketing campaigns. All information about the customers/ users are strictly kept and are only available to employees whom these data are necessary for work. All the employees of "Perfumes Balint" (and business partners) are responsible for respecting principles of privacy protection.

"Perfumes Balint" Internet sales uses "cookies" during the purchasing process so that the online store can recognize and remember the users and thus enable the purchase.

"Perfumes Balint" online store collects common categories of information from its users: name, address, preferred language, payment address, delivery address, e-mail address, phone number.

4. Product delivery

4.1 Delivery time

Delivery time of the ordered products is 3-5 days in the territory of the Republic of Serbia if the order is confirmed during the workday until 13:00. Delivery time of the ordered products outside the territory of the Republic of Serbia is ?????? days.

Except for weekends and public holidays.

4.2 Delivery

Delivery is done through the Public company "Post of Serbia".

If the delivered product is physically damaged, the customer has the option to return the damaged product to the courier on the spot and not to accept the takeover of goods.

5. Complaint

5.2 Refund of the charged products to the User

In case of returning goods and refunding the customer who has previously paid by some payment card, part or the whole sum, regardless of the reason of returning, "Perfumes Balint" is obliged to make a refund solely through VISA, EC / MC and Maestro payment methods, which means that at the request of the seller, the bank will make a refund at the account of the card user.

5.1 Exchange and returning

All complaints about possible product damage are accepted within 48h from the moment of delivery.

The customer is obliged to provide us with information about the product, photographs of physical damage in the presence of the courier, as well as to provide proof of payment with the number of the account on which resources will be subsequently refunded.

In any case other than the above-mentioned, after the delivery and handover of the product, the customer has no right to have a refund. Accordingly, our company is neither obligated to refund resources to the customer nor to bear the costs of delivery of the product in question.

The company does not take any responsibility for customer mistakes related to procedures of purchasing products on the website. If some problems occur on the website during the purchasing process or you do not receive the purchased product, please contact our customer service and we will attempt to correct the inconveniences in order to get the desired product.

6. Disclaimer

The customer and/or the user explicitly agrees to use this website solely on their own responsibility. "Perfumes Balint" disclaims responsibility for the contents of the presentations which can be reached through a link, as well as the damage caused by the circumstances that "Perfumes Balint" cannot influence, or which are beyond the control and influence of "Perfumes Balint".